

## EPMS™ Real Time Feedback Integration

### Easy

- Setup takes just fifteen minutes of your time
- Launch survey invitation directly from Enterprise 32™
- You pick the jobs to survey

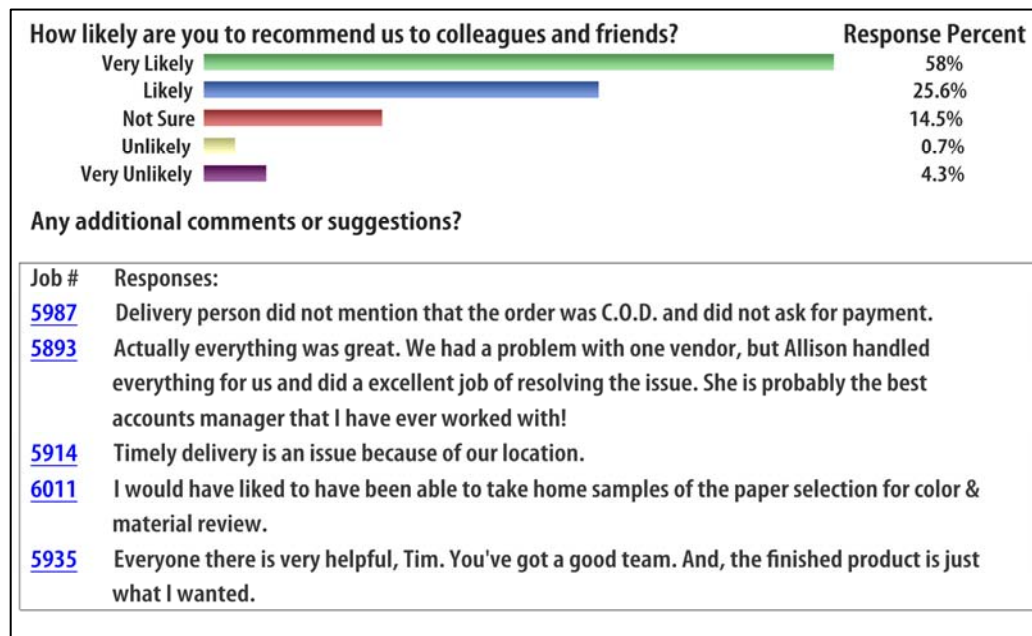
### Low Cost

- No setup charge
- \$99 a month pay as you go

### Effective

- Track job number - know exactly what your customer thought about their recent order
- Survey response alerts - know the minute someone responds saying they are dissatisfied
- Employee accountability through first hand customer feedback
- Comments pinpoint areas for improvement and strengths
- Employee motivation through first hand testimonials
- Benchmark multiple sites and against the industry to drive performance

### Sample Online Real Time Report:



"If I hadn't surveyed, I would not have known that one of our largest customers was dissatisfied. Once we knew, we were able to respond before the dissatisfaction grew into bigger problems."